

From: George Morino/=TMS/Toyota

Sent:3/8/2007 5:52 PM

To: [-] kato86@hm6.aitai.ne.jp.

Cc: [-] csantucci@tma.toyota.com;Kirk
Forsht/=TMS/Toyota;kaoru_yamamoto@toyota.com;David_Stovall@toyota.com.

Bcc: [-]

Subject: ES 350 Part 2.

Mitch:

FYI...

[see David Stovall's attached e-mail]

This is what the floor mats you will be receiving will look like. The Driver's Side Warning is very difficult to see, but it is there.

Chris asked what we had on the following VIN:

JTHBJ46GX72 [REDACTED]

TMS received the attached letter through the media (Newsday.com?)

(Lexus Call Center Information)

We hope this information is helpful.

Thanks!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.

----- Forwarded by George Morino/TMS/Toyota on 03/08/2007 05:44 PM -----

David Stovall/TMS/Toyota
03/08/2007 05:40 PM
To George Morino/TMS/Toyota
cc
Subject ES 350 Floor Mats

George,

Please see attached:

David Stovall
Quality Compliance Administrator
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-5933
Cell 310-347-7330
Fax 310-468-3399

NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.